

Pharmacy First (Minor Ailments Scheme) Frequently Asked Questions

What is the Minor Ailments Scheme?

The pharmacy will provide advice to people on the management of minor ailments and where patients are exempt from prescription charges; they will be able to receive over the counter medication free of charge.

When is the scheme being launched?

The scheme will be available from 1st April 2015.

What illnesses will be covered under the scheme?

The Scheme will cover the following conditions:

<ul style="list-style-type: none">• Allergies• Athletes foot• Chicken Pox• Cold sores• Conjunctivitis• Constipation• Coughs & Colds• Diarrhoea• Earwax• Fever• Hay Fever• Head lice	<ul style="list-style-type: none">• Headache• Indigestion• Insect bites and stings• Minor Burns and scalds• Mouth Ulcers• Nappy rash• Piles• Sore throat• Sprains and Strains• Teething• Threadworm• Vaginal Thrush
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Who is eligible?

The service is accessible for patients registered with a Southwark GP. Non-registered Southwark residents may also be treated under the scheme at the discretion of the pharmacist. The pharmacist will encourage non registered patients to register with a local GP.

Will patients need to provide ID to show that they are eligible for free prescriptions?

Pharmacies will be asked to have a standard operating procedure in place for checking a patient's eligibility for their exemption from prescription charges. This is a function that pharmacies routinely carry out when dealing with NHS prescriptions.

How do patients access the scheme?

Southwark registered patients can self-refer by presenting at a pharmacy or can be sign-posted by GP.

Are all pharmacists participating?

The CCG would like all pharmacies in Southwark to provide a universal service to patients. Currently 56 out of 62 pharmacies in Southwark have formally expressed an interest in providing the service. The CCG will be working with the LPC to encourage all pharmacies to provide the service throughout the first year.

Your Local participating Pharmacies are:

Rumsey Chemists	47 Dulwich Village	London	SE21 7BN	02086932430
DAY LEWIS PHARMACY	34 Forest Hill Road	London	SE22 0RR	02082992707
FOSTER & SONS CHEMIST	14 Forest Hill Road	London	SE22 0RR	02086931548
Sainsbury's Pharmacy	80 Dog Kennel Hill	London	SE22 8AA	02077336195
VALE PHARMACY	104 Grove Vale	London	SE22 8DR	02082991103
SOGIM PHARMACY	115 Lordship Lane	London	SE22 8HU	02086934848
SADLERS PHARMACY	389 Lordship Lane	London	SE22 8JN	02086934701
DAY LEWIS PHARMACY	1-3 Melbourne Terrace	London	SE22 8RE	02086931717
FOURWAY PHARMACY	12 Half Moon Lane	London	SE24 9HU	02079249344